



DEPARTMENT OF THE ARMY
U.S. ARMY MANEUVER SUPPORT CENTER OF EXCELLENCE
320 MANSCEN LOOP STE 316
FORT LEONARD WOOD, MISSOURI 65473-8929

REPLY TO
ATTENTION OF

ATZT-CG

07 MAR 2011

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Command Policy 11, Command Visitation Program

1. GENERAL.

a. This policy letter creates and explains Command and Soldier responsibilities regarding on- and off-post Soldier and Family living standards. In order to improve the overall welfare of our military community, leader responsibilities must extend beyond merely knowing Soldiers' tactical and technical competencies. Leaders also must know the general welfare of the Soldier and his/her Family. A safe, clean living environment facilitates accomplishment of this responsibility and contributes to the general welfare, happiness, readiness, and success of the Family unit, and to our military mission.

b. This policy does not apply to Soldiers in Initial Entry Training (Basic Combat Training and Advanced Individual Training), nor does it address all circumstances under which a commander may enter a Soldier's home; it explains the home visitation program only. Further supplementation of this policy is not authorized without prior written approval by this headquarters.

2. POLICY. Commanders will periodically check on the well-being of Soldiers living both on and off post as outlined below:

a. The purpose of the program is not to conduct inspections or searches of Soldiers' homes. Rather, these visits will provide leaders an opportunity to regularly check on the welfare, living standards, and general well-being of their Soldiers and Families. Just as important, these visits give the Soldier and Family members the opportunity to share issues regarding their living conditions or any other concerns they may have.

b. For Soldiers and Families residing in on-post quarters or an off-post residence, the leadership must pre-schedule the visit and gain the families' approval. The leadership is not authorized to enter inside the premises unless first granted permission by the occupant. If allowed entrance by one occupant but asked by another to leave, the command must immediately depart.

c. For Soldiers residing in Unaccompanied Enlisted Personnel Housing (UEPH) or other single service member housing on the installation, the leadership does not need to

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pre-schedule the visit, but Service members will always be treated with dignity and respect, including respect for privacy.

d. Leaders will conduct semi-annual visits with all of their Soldiers living on- or off-post. A visit should include discussion of unit training and deployment plans, key dates and events, and Family readiness functions. Leaders should address any stressors the Family may be experiencing and assess the quality of their living conditions. Each visit will be pre-scheduled, and I encourage units to invite Family Readiness Group (FRG) representatives when they visit. Home visitation will not be conducted if the Soldier is not physically present at the time of the visit.

e. Brigades will report out during their semi-annual training briefs (SATBs), by battalion, the status of their Command Visitation Program.

3. SUPERSESSION: This policy will remain in effect until rescinded or superseded.

4. PROPONENT: The proponent of this policy is the Office of the Chief of Staff, (573) 563-6118.



DAVID E. QUANTOCK
Major General, USA
Commanding

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